

### Terms and Conditions for ttb SMS alert Service

1. The Service User must own a savings account or a current account for private individual only (not a joint-account).
2. The Bank will send SMS alert promptly after the Service User has made transaction such as money deposit/withdrawal, money transfer, spending via debit card, direct credit/debit via any of the Bank's service channels throughout 24 hours, except for the transaction that awaits processing results (after 23.00 hrs.) such as interbank funds transfer within 1 business day, cheque return and direct credit/debit whereby the Bank shall send SMS to the Service User on the following day.
3. The Service User is advised to check the correctness of the transaction alerted via SMS. Should there be any question or error pertaining to such transaction such as the message is inconsistent with the actual transaction amount or the Service User did not conduct such transaction by himself/herself, the Service User must communicate to the Bank immediately via ttb contact center 1428.
4. In case the mobile number registered with the Bank is changed, the Service User must inform the Bank immediately.
5. The Bank reserves the right to cancel or change ttb SMS alert service as deemed appropriate subject to prior notice at the Bank's Office and via the Bank's website.
6. The Bank reserves the right to cancel ttb SMS alert service in case the service fee cannot be collected from the enrolled account.
7. ttb SMS alert fee shall be as announced by the Bank.